

Priority 2024-2025 Initiative 1. Improve patient satisfaction and engagement in their care No new initiative to be developed in final year of plan. 2. Optimize use of virtual care ito support population health and health equity. No new initiative in this final year of plan. 3. Identify strategies to support population health and health equity. 1. Develop a plan and tools for socio-demographic/SDoH data collection from patients and staff. Theme 2: Outstanding Provider and Staff Experience (Rtu) 2024-2025 Initiative 1. Support for provider / staff health and wellness 1. Culture Revitalization. 2. Establish an Appreciation/Recognition program. 3. Develop an limplement a plan for workforce retention. "Sustain hearts and minds of our people" – Gloria 3. Advance equity, diversity, and inclusion (fD0) within HFHT. Progress has been made against this priority. No new initiative to be developed in final year of plan. 5. Improve orientation and ongoing support of physicians and HPS Progress has been made against this priority. No new initiative to be developed in final year of plan. 7. Here 2: Outstanding primary care or opplinterprovesses and detabased decision making. Progress has been made against this priority. No new initiative to be developed in final year of plan. 5. Improve orientation and ongoing support of physicians and HPS Progress has been made against this priority. No new initiative to be developed in final year of plan.	Theme 1: Outstanding Patient Ex	perience and Outcomes (Laurie)		
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4. Expand Team-based care to unaffiliated physicians.		4. Expand Team-based care to unaffiliated physicians.		

2.	Improve care coordination (home and community), navigation (social svs) and supported transition for patients	 Co-design integration of primary care and home care service delivery within the GHHN, as home care.
3.	Advance HFHT's Green Initiative and Environmental Sustainability.	Progress has been made on the Green Initiative; ongoing work is operational. No new initiatives to be added.